

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	WESTBURY	1	12.0	
			WILLISTON PARK	1	11.0	
		Adm Svc - Green Team			2	11.5
		Adm Svc - PW Parking - Broken Meter	PORT WASHINGTON	3	0	
		Adm Svc - PW Parking - Broken Meter			3	0
	Adminstrative Services			5	4.6	
Adminstrative Services				5	4.6	
Community Services	Community Services	CommSvc - Bus Pickup Cancel	GARDEN CITY PARK	3	1.3	
			MANHASSET	1	1.0	
			MANORHAVEN	1	0	
			NEW CASSEL	2	0.5	
			WESTBURY	2	0	
			WILLISTON PARK	1	0	
		CommSvc - Bus Pickup Cancel			10	0.6
		CommSvc - Bus Pickup Schedule	MINEOLA	2	0	
			NORTH HILLS	1	1.0	
			WESTBURY	2	0	
		CommSvc - Bus Pickup Schedule			5	0.2
		CommSvc - Misc SR	GREAT NECK	1	0	
			MANORHAVEN	1	0	
			MINEOLA	1	3.0	
			NORTH NEW HYDE PARK	1	5.0	
			SEARINGTOWN	1	0	
			WESTBURY	2	0	
		CommSvc - Misc SR			7	1.1
		CommSvc - Seasonal Programs Registration	ALBERTSON	3	0	
			CARLE PLACE	2	0	
			EAST HILLS	2	0	
			FLOWER HILL	2	0	
			GREAT NECK	5	0	
			GREAT NECK PLAZA	1	0	
			GREENVALE	2	0	
			HERRICKS	4	0	
			KENSINGTON	1	0	
			KINGS POINT	4	0	
			MANHASSET	2	0	
			MINEOLA	9	0	
			NEW HYDE PARK	2	0	
			NORTH NEW HYDE PARK	6	0	
			PORT WASHINGTON	8	0	

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Department Description	Group Description	Type Description	City	Count	Response Days	
Community Services	Community Services	CommSvc - Seasonal Programs Registration	ROSLYN HARBOR	1	0	
			ROSLYN HEIGHTS	1	0	
			SEARINGTOWN	2	0	
			WESTBURY	1	0	
			WILLISTON PARK	3	0	
			roslyn heights	1	0	
				1	0	
		CommSvc - Seasonal Programs Registration			63	0
	Community Services			85	0.2	
Community Services				85	0.2	
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	GREAT NECK	1	21.0	
			NEW HYDE PARK	1	18.0	
			NORTH NEW HYDE PARK	1	7.0	
			ROSLYN HEIGHTS	2	17.5	
		Animal Sh - Barking Dog			5	16.2
		Animal Sh - Call Back		1	0	
		Animal Sh - Call Back			1	0
		Animal Sh - Dead Dog Pickup	HERRICKS	1	0	
		Animal Sh - Dead Dog Pickup			1	0
		Animal Sh - Dog Adoption		46	0	
		Animal Sh - Dog Adoption			46	0
		Animal Sh - Dog Defecation	NEW CASSEL	1	12.0	
			ROSLYN HEIGHTS	2	4.0	
		Animal Sh - Dog Defecation			3	6.7
		Animal Sh - Found Animal	FRANKLIN SQUARE	1	4.0	
			MANHASSET	1	1.0	
			NEW HYDE PARK	1	1.0	
			OYSTER BAY	1	1.0	
			ROSLYN HEIGHTS	1	1.0	
			SEARINGTOWN	1	0	
			WESBURY	1	0	
			WESTBURY	1	0	
				2	3.0	
		Animal Sh - Found Animal			10	1.4
		Animal Sh - Lost Animal	mineola	1	0	
			BRENTWOOD	1	0	
			GARDEN CITY	1	1.0	
			GREENLAWN	1	0	
			LAKE SUCCESS	1	1.0	
			MINEOLA	2	1.0	

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Animal Shelter	Animal Sh - Lost Animal	MUTTONTOWN	1	0
			NEW HYDE PAR	1	5.0
			NORTH BELLMORE	1	2.0
			NORTH HILLS	1	0
			NORTH NEW HYDE PARK	2	2.5
			OYSTER BAY	1	2.0
			QUEENS VILLAGE	1	2.0
			ROSLYN	2	1.5
			ROSLYN HARBOR	2	0
			SEA CLIFF	1	4.0
			WESTBURY	1	1.0
		Animal Sh - Lost Animal		21	1.3
		Animal Sh - Menacing or Harrassing Dog	CARLE PLACE	1	20.0
			NEW CASSEL	2	6.5
			NORTH NEW HYDE PARK	1	11.0
			PORT WASHINGTON	2	6.5
			SEARINGTOWN	1	0
		Animal Sh - Menacing or Harrassing Dog		7	8.1
		Animal Sh - Misc	great neck	1	5.0
			ALBERTSON	1	4.0
			CARLE PLACE	1	0
			HERRICKS	1	1.0
			MANHASSET	2	0.5
			MINEOLA	1	19.0
			ROSLYN HARBOR	1	4.0
		Animal Sh - Misc		8	4.2
		Animal Sh - Sign	GREAT NECK	2	7.5
			MANHASSET	1	34.0
			NORTH NEW HYDE PARK	1	7.0
			PORT WASHINGTON NORTH	1	14.0
		Animal Sh - Sign		5	14.0
		Animal Sh - Surrender a dog	MANHASSET	1	0
			PORT WASHINGTON	1	0
		Animal Sh - Surrender a dog		2	0
		Animal Sh - Unleashed - Stray Dog	EAST HILLS	1	0
			NEW CASSEL	2	0.5

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	ROSLYN HEIGHTS	1	26.0	
			SEARINGTOWN	1	0	
		Animal Sh - Unleashed - Stray Dog			5	5.4
	Animal Shelter			114	2.9	
	Cat Shelter	Cat Shelter - Call Back		15	3.3	
		Cat Shelter - Call Back		15	3.3	
		Cat Shelter - Feral Cats	ALBERTSON	1	10.0	
			CARLE PLACE	1	0	
			EAST HILLS	2	18.5	
			FLOWER HILL	1	0	
			GLENWOOD LANDING	1	35.0	
			GREAT NECK	9	9.6	
			GREAT NECK ESTATES	1	0	
			KINGS POINT	1	23.0	
			MANORHAVEN	1	35.0	
			MINEOLA	2	0	
			NEW CASSEL	2	3.0	
			NEW HYDE PARK	3	13.0	
			NORTH NEW HYDE PARK	2	8.0	
			PORT WASHINGTON	6	3.0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	2	0	
			SADDLE ROCK	1	0	
			SEARINGTOWN	2	5.0	
			THOMASTON	1	0	
			UNIVERSITY GARDENS	2	0	
		Cat Shelter - Feral Cats			42	7.5
		Cat Shelter			57	6.4
		Code Enforcement	Code - After Hours/Weekend Construction	ALBERTSON	2	13.5
				CARLE PLACE	1	17.0
				GARDEN CITY PARK	1	0
				GREENVALE	1	2.0
				NEW HYDE PARK	1	2.0
	PORT WASHINGTON			1	1.0	
	ROSYLN			1	1.0	
	Code - After Hours/Weekend Construction			8	6.2	
	Code - BZA Noncompliance		MANHASSET	1	0	
	Code - BZA Noncompliance			1	0	

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Code Enforcement	Code - Basketball Stanchion	NEW CASSEL	1	0
			NORTH NEW HYDE PARK	2	5.0
			PORT WASHINGTON	1	0
		Code - Basketball Stanchion		4	2.5
		Code - Boating Miscellaneous	MANHASSET	1	0
		Code - Boating Miscellaneous		1	0
		Code - Call Back Request		76	5.0
		Code - Call Back Request		76	5.0
		Code - Commercial Vehicle stored on Residential Property	NEW CASSEL	2	2.0
			NORTH NEW HYDE PARK	2	5.5
			ROSLYN HEIGHTS	3	2.7
		Code - Commercial Vehicle stored on Residential Property		7	3.3
		Code - Court	ALBERTSON	2	0
			CARLE PLACE	1	0
			GARDEN CITY PARK	2	0
			GREAT NECK	4	0
			GREENVALE	1	0
			MANHASSET	1	0
			NEW CASSEL	1	0
			NORTH NEW HYDE PARK	4	0
			PORT WASHINGTON	4	0
			ROSLYN HEIGHTS	4	0
		Code - Court		24	0
		Code - Dumpster	ALBERTSON	1	9.0
			GARDEN CITY PARK	1	22.0
			LAKE SUCCESS	1	11.0
			MANHASSET	1	0
		Code - Dumpster		4	10.5
		Code - Fence	ALBERTSON	3	0
			GARDEN CITY PARK	1	5.0
			NEW CASSEL	5	3.0
			NEW HYDE PARK	1	7.0
			ROSLYN HEIGHTS	2	5.0
			WESTBURY	1	0
		Code - Fence		13	2.8
		Code - From Transfer	CARLE PLACE	2	0
			MANHASSET	2	0
			PORT WASHINGTON	1	0
		Code - From Transfer		5	0

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Code Enforcement	Code - Garbage	GREAT NECK	1	0
			HERRICKS	1	4.0
			NEW CASSEL	6	6.7
			NORTH NEW HYDE PARK	3	4.3
			PORT WASHINGTON	5	5.4
			ROSLYN HEIGHTS	1	3.0
			UNIVERSITY GARDENS	1	7.0
			WILLISTON PARK	1	4.0
		Code - Garbage		19	5.2
		Code - Licensing	NEW CASSEL	1	0
		Code - Licensing		1	0
		Code - Lights	MANHASSET	1	23.0
		Code - Lights		1	23.0
		Code - Litter	GARDEN CITY PARK	1	4.0
			GREAT NECK	1	4.0
			MANHASSET	1	5.0
			PORT WASHINGTON	2	4.0
			UNIVERSITY GARDENS	1	0
		Code - Litter		6	3.5
		Code - Miscellaneous	ALBERTSON	1	0
			CARLE PLACE	2	0
			GREAT NECK	5	0.2
			MANHASSET	3	9.7
			NEW CASSEL	4	0.2
			NEW HYDE PARK	1	4.0
			NORTH NEW HYDE PARK	1	3.0
			PORT WASHINGTON	4	4.8
			PORT WASHINGTON	1	24.0
			ROSLYN	1	0
			ROSLYN HEIGHTS	2	1.5
			UNIVERSITY GARDENS	2	11.0
		Code - Miscellaneous		27	3.9
		Code - No Plates / Inoperable Vehicle	ALBERTSON	1	0
			GARDEN CITY PARK	1	4.0
			MANHASSET	1	0
			PORT WASHINGTON	1	0

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Department of Public Safety	Code Enforcement	Code - No Plates / Inoperable Vehicle	UNIVERSITY GARDENS	2	16.5
		Code - No Plates / Inoperable Vehicle		6	6.2
		Code - Noise	CARLE PLACE	1	14.0
			GARDEN CITY PARK	2	2.0
			MANHASSET	5	2.8
			PORT WASHINGTON	2	2.5
			ROSLYN HEIGHTS	1	15.0
			port washington	1	3.0
				2	0.5
		Code - Noise		14	4.0
		Code - Odor	GARDEN CITY PARK	1	6.0
			GREAT NECK	1	10.0
			MINEOLA	1	4.0
			NEW CASSEL	1	35.0
			PORT WASHINGTON	1	1.0
		Code - Odor		5	11.2
		Code - Overgrown Vegetation	ALBERTSON	5	2.0
			CARLE PL	1	0
			CARLE PLACE	3	3.3
			FLORAL PARK	1	1.0
			GREAT NECK	7	10.4
			Garden City Park	1	0
			MANHASSET	5	2.4
			NEW CASSEL	16	1.4
			NEW HYDE PARK	8	5.6
			NORTH NEW HYDE PARK	8	3.9
			PORT WASHINGTON	1	0
			PORT WASHINGTON	14	2.2
			ROSLYN HEIGHTS	4	2.0
			ROSLYN HIEGHTS	1	6.0
			SEARINGTOWN	1	0
			UNIVERSITY GARDENS	2	10.0
			carle place	1	0
			new cassel	1	0
				4	0
		Code - Overgrown Vegetation		84	3.2
		Code - Property Maintenance	ALBERTSON	4	9.5
			CARLE PLACE	2	4.0
			GARDEN CITY PARK	1	4.0

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Code Enforcement	Code - Property Maintenance	MANHASSET	5	7.6
			MINEOLA	1	0
			NEW CASSEL	2	0
			NEW HYDE PARK	2	5.5
			NORTH NEW HYDE PARK	3	1.0
			PORT WASHINGTON	5	3.8
			ROSLYN HEIGHTS	7	2.3
				1	6.0
		Code - Property Maintenance		33	4.3
		Code - Property Violations Search		200	11.0
		Code - Property Violations Search		200	11.0
		Code - Reckless Boating	MANHASSET	4	0
		Code - Reckless Boating		4	0
		Code - Sidewalk Obstruction	NEW CASSEL	1	0
			NO NEW HYDE PARK	1	5.0
			PORT WASHINGTON	3	11.3
			ROSLYN HEIGHTS	3	1.3
			WESTBURY	1	4.0
		Code - Sidewalk Obstruction		9	5.2
		Code - Signs	CARLE PLACE	4	8.5
			GREAT NECK	1	0
			MANHASSET	3	8.0
			PORT WASHINGTON	2	1.5
			WESTBURY	1	8.0
		Code - Signs		11	6.3
		Code - Storage and Display	GARDEN CITY PARK	1	4.0
		Code - Storage and Display		1	4.0
		Code - Tree Removal	NORTH NEW HYDE PARK	2	2.5
			SEARINGTOWN	1	0
		Code - Tree Removal		3	1.7
		Code - Unlawful Property Use	MANHASSET	1	0
			NORTH NEW HYDE PARK	1	3.0
			PORT WASHINGTON	2	0.5
		Code - Unlawful Property Use		4	1.0
		Code - Water Flow / Accumulation	GARDEN CITY PARK	1	4.0
			GREAT NECK	1	0
			HERRICKS	1	0
			MANHASSET	1	6.0
			NORTH NEW HYDE	2	11.0

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Department of Public Safety	Code Enforcement	Code - Water Flow / Accumulation	PARK			
			SEARINGTOWN	1	6.0	
		Code - Water Flow / Accumulation			7	5.4
	Code Enforcement			578	6.4	
	Parking Enforcement	Prkg Enfrc - Call Back Request		4	1.0	
		Prkg Enfrc - Call Back Request			4	1.0
		Prkg Enfrc - Commercial Parking	MANHASSET	5	8.2	
			NEW CASSEL	3	1.7	
			NO NEW HYDE PARK	1	10.0	
			PORT WASHINGTON	2	3.5	
		Prkg Enfrc - Commercial Parking			11	5.7
		Prkg Enfrc - Parking Violations Complaint	roslyn heights	1	6.0	
			GARDEN CITY	1	3.0	
			GARDEN CITY PARK	4	1.8	
			GRAT NECK	1	1.0	
			MANHASSET	5	3.4	
			NEW CASSEL	4	1.5	
			PORT WASHINGTON	5	7.0	
			Port washington	1	9.0	
			ROSLYN HEIGHTS	3	6.7	
			SEARINGTOWN	1	3.0	
		Prkg Enfrc - Parking Violations Complaint			26	4.1
	Parking Enforcement			41	4.2	
	Department of Public Safety			790	5.8	
Department of Public Works	Department of Public Works	DPW - Prospect Ave Project	NEW CASSEL	1	28.0	
			WESTBURY	1	34.0	
		DPW - Prospect Ave Project			2	31.0
		DPW - Road Project	CARLE PLACE	5	11.6	
			GREAT NECK	2	6.5	
		DPW - Road Project			7	10.1
	Department of Public Works			9	14.8	
	Highway Department	Hwy - Animal Sign - New Request	GREAT NECK	2	0	
		Hwy - Animal Sign - New Request			2	0
		Hwy - Basketball Stanchion	NORTH NEW HYDE PARK	2	3.0	
		Hwy - Basketball Stanchion			2	3.0
		Hwy - Call Back Request		34	0	
		Hwy - Call Back Request			34	0
		Hwy - Catch Basin	CARLE PLACE	4	1.0	
			GARDEN CITY PARK	1	4.0	
	HERRICK		1	2.0		

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Department of Public Works	Highway Department	Hwy - Catch Basin	HERRICKS	2	3.5
			MANHASSET	1	6.0
			NEW CASSEL	6	4.8
			NO NEW HYDE PARK	2	12.0
			NORTH NEW HYDE PARK	5	2.4
			PORT WASHINGTON	1	0
			ROSLYN HEIGHTS	4	2.2
			SEARINGTOWN	1	0
			WESTBURY	1	1.0
			port washington	1	0
		Hwy - Catch Basin		30	3.3
		Hwy - Complaint - Highway Employee / Vehicle	CARLE PLACE	1	0
			MANHASSET	1	0
			MANORHAVEN	1	0
		Hwy - Complaint - Highway Employee / Vehicle		3	0
		Hwy - Curb Repair	ALBERTSON	2	0
			CARLE PLACE	1	0
			FLORAL PARK	1	0
			FLORAL PARK CENTRE	5	6.4
			GARDEN CITY PARK	1	28.0
			GREAT NECK	8	2.2
			HERRICKS	1	0
			MANHASSET	3	12.0
			NEW CASSEL	1	0
			NEW HYDE PARK	2	0
			NORTH NEW HYDE PARK	3	0
			PORT WASHINGTON	3	4.0
			SEARINGTOWN	1	0
		Hwy - Curb Repair		32	3.9
		Hwy - Dead Animal Pickup	ALBERTSON	4	0.2
			GREAT NECK	6	2.3
			HERRICKS	2	3.0
			MANHASSET	3	3.3
			NEW HYDE PARK	1	0
			PORT WASHINGTON	1	9.0
			ROSLYN HEIGHTS	2	2.5
			SEARINGTOWN	3	1.7
				1	4.0

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Department of Public Works	Highway Department	Hwy - Dead Animal Pickup		23	2.3
		Hwy - From Transfer	HERRICKS	1	18.0
		Hwy - From Transfer		1	18.0
		Hwy - Grass Cut / Mow	CARLE PLACE	1	6.0
			GARDEN CITY PARK	1	0
			MANHASSET	6	6.3
			NEW CASSEL	4	3.5
			NEW HYDE PARK	1	0
			PORT WASHINGTON	2	5.0
				1	5.0
		Hwy - Grass Cut / Mow		16	4.6
		Hwy - Informational		2	0
		Hwy - Informational		2	0
		Hwy - Manhole Repair	MINEOLA	1	1.0
			SEARINGTOWN	1	8.0
		Hwy - Manhole Repair		2	4.5
		Hwy - Miscellaneous	ALBERTSON	4	4.8
			CARLE PLACE	1	3.0
			FLORAL PARK CENTRE	2	20.0
			GARDEN CITY PARK	5	6.4
			GREAT NECK	4	6.2
			GREENVALE	1	2.0
			HERRICKS	1	0
			MANHASSET	2	2.5
			MANHASSET HILLS	2	6.5
			NEW CASSEL	2	3.5
			NEW HYDE PARK	2	1.0
			NORTH NEW HYDE PARK	6	3.5
			PORT WASHINGTON	6	4.2
			ROSLYN HEIGHTS	2	13.5
			SEARINGTOWN	1	1.0
			port washington	1	3.0
				1	3.0
		Hwy - Miscellaneous		43	5.3
		Hwy - Permits / Road Opening Application Request		4	0.8
		Hwy - Permits / Road Opening Application Request		4	0.8
		Hwy - Pothole	ALBERTSON	1	1.0
			CARLE PLACE	4	6.8
			GARDEN CITY	1	3.0

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Department of Public Works	Highway Department	Hwy - Pothole	GARDEN CITY PARK	1	1.0
			MANHASSET	6	2.5
			MINEOLA	1	1.0
			NEW CASSEL	7	2.9
			NEW CASSEL	1	3.0
			NEW HYDE PARK	2	1.5
			PORT WASHINGTON	2	6.0
			ROSLYN	1	3.0
			ROSLYN HEIGHTS	2	1.5
			SEARINGTOWN	1	2.0
			searingtown	1	3.0
				2	4.5
		Hwy - Pothole		33	3.2
		Hwy - Pothole Filled Without Request	PORT WASHINGTON	21	0
			ROSLYN	3	0
			port washington	8	0
				2	0
		Hwy - Pothole Filled Without Request		34	0
		Hwy - Sprinkler Damage	MANHASSET	1	4.0
		Hwy - Sprinkler Damage		1	4.0
		Hwy - Street Drainage / Flooding	ALBERTSON	4	5.0
			CARLE PLACE	1	3.0
			GARDEN CITY PARK	1	0
			GREAT NECK	2	4.0
			HERRICKS	3	3.0
			MANHASSET	1	1.0
			MANHASSET HILLS	1	4.0
			NEW CASSEL	1	1.0
			NEW HYDE PARK	1	0
			NO NEW HYDE PARK	1	3.0
			NORTH NEW HYDE PARK	3	0
			ROSLYN HEIGHTS	5	5.4
			SEARINGTOWN	4	4.2
			WESTBURY	1	1.0
			WILLISTON PARK	1	0
				2	3.5
		Hwy - Street Drainage / Flooding		32	3.2
		Hwy - Street Painting	FLORAL PARK	1	0
			FLORAL PARK CENTER	2	0
			FLORAL PARK	2	0

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Department of Public Works	Highway Department	Hwy - Street Painting	CENTRE		
			MANHASSET	1	0
			PORT WASHINGTON	4	0
			floral park	1	0
			floral park centre	2	0
				1	0
		Hwy - Street Painting		14	0
		Hwy - Street Repaving Project	MANHASSET	1	6.0
		Hwy - Street Repaving Project		1	6.0
		Hwy - Street Sign - New Request	ALBERTSON	1	0
			NEW CASSEL	1	0
			NEW HYDE PARK	1	0
			PORT WASHINGTON	1	0
			ROSLYN HEIGHTS	1	0
			SEARINGTOWN	1	0
				1	0
		Hwy - Street Sign - New Request		7	0
		Hwy - Street Sign - Remove	MANHASSET	1	0
			NORTH NEW HYDE PARK	1	0
		Hwy - Street Sign - Remove		2	0
		Hwy - Street Sign - Repair / Replace	ALBERTSON	5	4.8
			CARLE PLACE	1	0
			FLORAL PARK CENTRE	2	1.5
			GARDEN CITY PARK	2	6.5
			GREAT NECK	1	0
			GREENVALE	3	6.0
			MANHASSET	6	1.0
			NEW CASSEL	8	5.8
			NEW HYDE PARK	7	1.1
			NO NEW HYDE PARK	2	2.0
			NORTH NEW HYDE PARK	1	2.0
			PORT WASHINGTON	10	1.1
			ROSLYN	4	1.2
			ROSLYN HEIGHTS	2	5.5
			WESTBURY	2	0
			albertson	2	0
			carle place	1	0
			greenvale	2	0

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	port washington	1	0
				1	2.0
		Hwy - Street Sign - Repair / Replace		63	2.4
		Hwy - Street Sweeping / Cleaning	CARLE PLACE	1	2.0
			GARDEN CITY PARK	1	3.0
			GREAT NECK	2	4.5
			GREENVALE	1	3.0
			MANHASSET	1	2.0
			NEW CASSEL	2	5.0
			NORTH NEW HYDE PARK	2	3.5
			PORT WASHINGTON	2	2.5
			ROSLYN HEIGHTS	1	6.0
			UNIVERSITY GARDENS	1	5.0
			new cassel	1	1.0
			new hyde park	1	3.0
		Hwy - Street Sweeping / Cleaning		16	3.5
		Hwy - Sump		1	0
		Hwy - Sump		1	0
		Hwy - Tree Branch / Debris Pickup	ALBERTSON	7	2.1
			CARLE PLACE	2	5.5
			GARDEN CITY PARK	3	0.7
			GREAT NECK	4	1.0
			HERRICKS	3	1.3
			MANHASSET	6	2.8
			NEW CASSEL	1	3.0
			NEW HYDE PARK	1	0
			NO NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	13	2.0
			PORT WASHINGTON	2	1.0
			ROSLYN HEIGHTS	5	1.8
			SADDLE ROCK	1	2.0
			SEARINGTOWN	3	3.3
			WESTBURY	1	0
			WILLISTON PARK	3	3.3
			great neck	1	8.0
				1	3.0
		Hwy - Tree Branch / Debris Pickup		58	2.2
		Hwy - Tree Fallen - Emergency	ALBERTSON	4	3.5
			CARLE PLACE	1	0

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Highway Department	Hwy - Tree Fallen - Emergency	HERRICKS	1	3.0
			MANHASSET	1	3.0
			NEW HYDE PARK	1	6.0
			NORTH NEW HYDE PARK	2	4.5
			PORT WASHINGTON	1	7.0
			ROSLYN HEIGHTS	1	1.0
		Hwy - Tree Fallen - Emergency		12	3.6
		Hwy - Tree Planting	ALBERTSON	4	0
			GREAT NECK	1	0
			GREAT NECK ESTATES	2	0
			GREAT NECK GARDENS	1	0
			HERRICKS	1	0
			MANHASSET HILLS	2	0
			NEW HYDE PARK	3	0
			NORTH NEW HYDE PARK	3	0
			PLANDOME HEIGHTS	1	0
			PORT WASHINGTON	5	0
			ROSLYN	1	0
			ROSLYN HEIGHTS	1	0
		Hwy - Tree Planting		25	0
		Hwy - Tree Removal Objection	PORT WASHINGTON	1	0
		Hwy - Tree Removal Objection		1	0
		Hwy - Tree Stump Removal	ALBERTSON	6	0
			CARLE PLACE	2	0
			GARDEN CITY PARK	2	16.0
			GREAT NECK	2	0
			HERRICKS	1	2.0
			MANHASSET	1	29.0
			NEW HYDE PARK	2	0
			NORTH NEW HYDE PARK	5	0
			PORT WASHINGTON	11	5.6
			SEARINGTOWN	1	0
		Hwy - Tree Stump Removal		33	3.8
		Hwy - Tree Trimming / Removal Inspection	ALBERSTON	1	3.0
			ALBERTSON	10	0
			CARLE PLACE	11	1.3
			FLORAL PARK CENTRE	2	0

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	FLOWER HILL	1	0
			GARDEN CITY PARK	16	3.1
			GREAT NECK	10	5.0
			HERRICKS	8	0
			MANHASSET	8	2.1
			MANHASSET HILLS	1	18.0
			MINEOLA	1	0
			NEW CASSEL	8	0.8
			NEW HYDE PARK	13	2.6
			NO NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	39	0.5
			PORT WASHINGTON	23	2.1
			PORT WASHINGTON NO	1	0
			ROSLYN	2	1.5
			ROSLYN HEIGHTS	12	2.6
			SEARINGTOWN	3	0
			UNIVERSITY GARDENS	3	0.7
			WESTBURY	1	0
			WILLISTON PARK	2	0
			searingtown	1	0
		Hwy - Tree Trimming / Removal Inspection		178	1.7
	Highway Department			705	2.3
	Street Lighting District	Street Light - Cycles On / Off	CARLE PLACE	1	0
			GARDEN CITY PARK	1	6.0
			GREAT NECK	1	6.0
			HERRICKS	1	3.0
			NEW CASSEL	1	6.0
			NEW HYDE PARK	2	3.5
			NORTH NEW HYDE PARK	1	7.0
			PORT WASHINGTON	1	2.0
			UNIVERSITY GARDENS	1	5.0
			WESTBURY	1	1.0
		Street Light - Cycles On / Off		11	3.9
		Street Light - Fixture Problem	ALBERTSON	2	0
			CARLE PLACE	1	28.0
			GARDEN CITY	1	12.0
			NEW CASSEL	4	8.0
			NEW HYDE PARK	1	3.0

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Street Lighting District	Street Light - Fixture Problem	NORTH NEW HYDE PARK	3	1.7
			PORT WASHINGTON	2	11.5
			ROSLYN HEIGHTS	1	1.0
		Street Light - Fixture Problem		15	6.9
		Street Light - Light Out (Single)	ALBERTSON	4	3.0
			BAXTER ESTATES	1	27.0
			CARLE PLACE	10	7.4
			EAST HILLS	1	0
			FLORAL PARK CENTRE	1	2.0
			GARDEN CITY PARK	3	9.7
			GREAT NECK	2	3.0
			HERRICKS	2	6.0
			MANHASSET	4	8.5
			NEW CASSEL	19	4.7
			NEW HYDE PARK	5	5.4
			NORTH NEW HYDE PARK	12	5.2
			PORT WASHINGTON	8	8.4
			ROSLYN HEIGHTS	5	6.2
			SEARINGTOWN	3	15.0
			UNIVERSITY GARDENS	3	19.7
			WESTBURY	6	6.7
				1	6.0
		Street Light - Light Out (Single)		90	6.9
		Street Light - Lights Out (Multiple)	CARLE PLACE	6	2.5
			GARDEN CITY PARK	1	0
			GREAT NECK	4	0.5
			MANHASSET	2	6.0
			NEW CASSEL	1	7.0
			NEW HYDE PARK	2	8.5
			NORTH NEW HYDE PARK	1	7.0
			ROSLYN HEIGHTS	4	0
			WESTBURY	2	0
			albertson	1	4.0
				1	1.0
		Street Light - Lights Out (Multiple)		25	2.6
		Street Light - Mark Out	ALBERTSON	17	6.2
			BAXTER ESTATES	1	2.0
			CARLE PLACE	27	15.3

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Street Lighting District	Street Light - Mark Out	GARDEN CITY PARK	1	7.0
			GLENWOOD LANDING	3	2.3
			GREAT NECK	13	3.1
			GREAT NECK GARDENS	1	3.0
			HERRICKS	6	9.0
			MANHASSET	15	5.9
			MANHASSET HILLS	2	6.5
			N NEW HYDE PARK	1	7.0
			N. HEMPSTEAD	1	5.0
			NEW HYDE PARK	3	7.3
			NORTH HEMPSTEAD	1	2.0
			NORTH NEW HYDE PARK	13	5.3
			PORT WASHINGTON	8	3.5
			ROSLYN HEIGHTS	19	4.9
			SEARINGTOWN	8	3.0
			THOMATON	1	2.0
			UNIVERSITY GARDENS	3	3.0
			WESTBURY	4	7.8
			albertson	1	2.0
		Street Light - Mark Out		149	6.9
		Street Light - Misc Problems	CARLE PLACE	1	0
			GREAT NECK	3	0.7
			MANHASSET	1	1.0
			PORT WASHINGTON	1	0
		Street Light - Misc Problems		6	0.5
		Street Light - On During Day	ALBERTSON	3	5.7
			CARLE PLACE	4	11.8
			FLORAL PARK CENTRE	2	4.0
			GARDEN CITY PARK	8	9.5
			GREAT NECK	1	0
			HERRICKS	4	7.5
			MANHASSET	11	9.8
			NEW CASSEL	6	6.8
			NEW HYDE PARK	4	7.0
			NORTH NEW HYDE PARK	12	2.2
			PORT WASHINGTON	8	6.9

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - On During Day	ROSLYN HEIGHTS	6	9.5	
			SEARINGTOWN	3	22.7	
		Street Light - On During Day			72	7.8
		Street Light - Pole Problem	CARLE PLACE	2	0	
			NORTH NEW HYDE PARK	1	14.0	
			PORT WASHINGTON	1	4.0	
			ROSLYN HEIGHTS	1	6.0	
		Street Light - Pole Problem			5	4.8
	Street Lighting District			373	6.6	
	Department of Public Works			1,087	3.9	
Housing Authority	Housing Authority	Housing - Appliance	MANHASSET	3	8.0	
		Housing - Appliance			3	8.0
		Housing - Electrical	MANHASSET	1	0	
			NEW CASSEL	2	3.0	
		Housing - Electrical			3	2.0
		Housing - High Priority SR	MANHASSET	1	1.0	
			NEW CASSEL	1	13.0	
		Housing - High Priority SR			2	7.0
		Housing - Misc Carpentry	MANHASSET	2	2.5	
			NEW CASSEL	1	2.0	
		Housing - Misc Carpentry			3	2.3
		Housing - Misc Exterior	NEW CASSEL	1	1.0	
		Housing - Misc Exterior			1	1.0
		Housing - Misc SR	MANHASSET	3	3.3	
			NEW CASSEL	2	0.5	
		Housing - Misc SR			5	2.2
		Housing - Pest Control	WESTBURY	1	1.0	
		Housing - Pest Control			1	1.0
		Housing - Plumbing	MANHASSET	3	3.7	
	NEW CASSEL		6	3.0		
	Housing - Plumbing			9	3.2	
Housing Authority			27	3.4		
Housing Authority			27	3.4		
Human Resources and Finance	Human Resources and Finance	HR - ADA Compliance	NEW HYDE PARK RD	1	12.0	
		HR - ADA Compliance			1	12.0
		HR - Call Back Request		11	0	
		HR - Call Back Request			11	0
		HR - Medical and Insurance Benefits		7	4.0	
		HR - Medical and Insurance Benefits			7	4.0

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Human Resources and Finance	Human Resources and Finance	HR - Misc SR		5	2.4
		HR - Misc SR		5	2.4
		HR - Nova Time		2	0.5
		HR - Nova Time		2	0.5
		HR - Personnel and Employment		4	2.5
		HR - Personnel and Employment		4	2.5
		HR - Worker's Compensation	LEVITWON	1	7.0
		HR - Worker's Compensation		1	7.0
	Human Resources and Finance			31	2.3
Human Resources and Finance				31	2.3
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	ALBERTSON	1	0
			BAXTER ESTATES	1	3.0
			FLOWER HILL	1	4.0
			GREAT NECK	1	3.0
			LAKE SUCCESS	1	10.0
			MANHASSET	2	2.0
			MANORHAVEN	2	2.5
			PORT WASHINGTON	1	1.0
			WESTBURY	1	10.0
				1	7.0
			OIC - From Transfer		12
		OIC - Inter Municipal SR	CARLE PLACE	1	0
			EAST WILLISTON	1	0
			GARDEN CITY PARK	1	0
			GREAT NECK	6	2.5
			MANHASSET	2	1.0
			MANHASSET HILLS	1	1.0
			MANORHAVEN	1	0
			MINEOLA	3	1.3
			NEW CASSEL	1	3.0
			NEW HYDE PARK	7	1.7
			NORTH HILLS	1	0
			NORTH NEW HYDE PARK	1	4.0
			PORT WASHINGTON	5	0.6
			PORTWASHINGTON	1	2.0
			ROLSYN HEIGHTS	1	0
			ROSLYN	1	0
			ROSLYN HEIGHTS	3	0.7
			SEARINGTOWN	1	14.0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	WESTBURY	1	0
				3	1.0
		OIC - Inter Municipal SR		42	1.5
	Inter Municipal Affairs			54	2.1
Inter Municipal Affairs				54	2.1
Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		1	0
		Park - Call Back Request		1	0
		Park - From Transfer	MANHASSET	1	1.0
			NEW CASSEL	1	13.0
			PORT WASHINGTON	1	8.0
			PORT WASHINGTON NO	1	5.0
			ROSLYN HEIGHTS	2	2.0
			Park - From Transfer		6
		Park - Miscellaneous	port washington	1	3.0
			GREAT NECK	1	0
			MANHASSET	1	0
			MANORHAVEN	1	5.0
			MINEOLA	1	3.0
			MUNSEY PARK	1	3.0
			NEW CASSEL	1	1.0
			NORTH NEW HYDE PARK	2	4.5
			PORT WASHINGTON	4	2.5
			WILLISTON PARK	1	1.0
				8	0.8
			Park - Miscellaneous		22
		Park - Park Facilities Maintenance		27	1.9
		Park - Park Facilities Maintenance		27	1.9
		Park - Park Permit Application Request		25	0.2
		Park - Park Permit Application Request		25	0.2
		Park - Service Cancellation		1	0
		Park - Service Cancellation		1	0
		Parks and Recreation Department			82
Parks and Recreation Department				82	1.5
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		3	2.3
		BZA - Questions needing Answers		3	2.3
	Board of Zoning Appeals			3	2.3
	Building Department	Bldg - Application Status	ALBERTSON	4	2.5
			CARLE PLACE	8	3.5
			FLORAL PARK CENTRE	1	2.0

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Planning and Building Department	Building Department	Bldg - Application Status	GARDEN CITY PARK	3	1.3
			GREAT NECK	5	4.6
			GREENVALE	1	4.0
			HERRICKS	4	4.8
			LITTLE NECK	1	1.0
			MANHASSET	1	16.0
			NEW CASSEL	2	4.0
			NEW HYDE PARK	12	2.7
			NORTH NEW HYDE PARK	7	3.7
			PORT WASHINGTON	9	4.1
			ROSLYN HEIGHTS	3	1.0
			WESTBURY	1	2.0
				3	1.3
		Bldg - Application Status		65	3.4
		Bldg - Call Back		27	2.0
		Bldg - Call Back		27	2.0
		Bldg - Certificate Status	MANHASSET	1	0
			NEW HYDE PARK	1	0
			PORT WASHINGTON	1	0
		Bldg - Certificate Status		3	0
		Bldg - Construction Complaint	ALBERTSON	4	10.8
			GREAT NECK	1	22.0
			HERRICKS	1	0
			MANHASSET	3	17.7
			NORTH NEW HYDE PARK	1	17.0
			PORT WASHINGTON	1	7.0
			ROSLYN HEIGHTS	2	0
		Bldg - Construction Complaint		13	10.9
		Bldg - Employee Complaint	CARLE PLACE	1	4.0
		Bldg - Employee Complaint		1	4.0
		Bldg - From Transfer	ALBERTSON	3	0
			MANHASSET	1	0
			MANHASSET HILLS	1	7.0
			PORT WASHINGTON	1	0
		Bldg - From Transfer		6	1.2
		Bldg - General Question Needs Answers		82	3.6
		Bldg - General Question Needs Answers		82	3.6

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days		
Planning and Building Department	Building Department	Bldg - Housing Complaint	MANORHAVEN	1	3.0		
			NEW CASSEL	1	29.0		
			PORT WASHINGTON	2	9.5		
		Bldg - Housing Complaint			4	12.8	
		Bldg - Illegal Housing	FLORAL PARK CENTRE	1	0		
			GREAT NECK	1	0		
			MANHASSET	1	22.0		
			MANORHAVEN	1	6.0		
			NEW CASSEL	9	0.1		
			NORTH NEW HYDE PARK	2	0		
			PORT WASHINGTON	4	5.2		
			ROSLYN HEIGHTS	2	0		
			WESTBURY	3	0		
			Bldg - Illegal Housing			24	2.1
			Bldg - Inspection Request	MANHASSET	1	1.0	
		ROSLYN		1	0		
		SEARINGTOWN		1	9.0		
		Bldg - Inspection Request			3	3.3	
		Bldg - Permit Question Needs Answers		16	6.2		
		Bldg - Permit Question Needs Answers			16	6.2	
		Bldg - Retaining Wall	ALBERTSON	1	0		
			PORT WASHINGTON	1	17.0		
		Bldg - Retaining Wall			2	8.5	
		Bldg - Suspect Work Without a Permit	ALBERTSON	3	0		
			CARLE PLACE	1	0		
			GARDEN CITY PARK	2	0		
			GREAT NECK	5	4.8		
			HERRICKS	1	0		
			MANHASSET	3	6.0		
			NO NEW HYDE PARK	1	14.0		
			NORTH NEW HYDE PARK	4	7.8		
			PORT WASHINGTON	10	5.2		
			garden city park	1	0		
		Bldg - Suspect Work Without a Permit			31	4.5	
	Building Department			277	3.9		
	Planning Department	Planning - Call Back Request		2	3.5		
		Planning - Call Back Request			2	3.5	

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Planning and Building Department	Planning Department	Planning - Questions needing Answers	PORT WASHINGTON	1	2.0
				1	5.0
		Planning - Questions needing Answers		2	3.5
	Planning Department			4	3.5
Planning and Building Department				284	3.9
Project Independence	Project Independence	PI - Call Back Request	CAMBRIA HEIGHTS	1	0
			GARDEN CITY PARK	2	0
			GREAT NECK	2	0.5
			GREAT NECK PLAZA	2	2.0
			HERRICKS	3	0.7
			MANHASSET	4	0.8
			MINEOLA	1	0
			NEW HYDE PARK	1	0
			ROSLYN HEIGHTS	1	0
			UNIONDALE	1	0
			WILLISTON PARK	1	6.0
				4	3.8
		PI - Call Back Request		23	1.3
		PI - Caregiver Support	EAST WILLISTON	1	0
			GARDEN CITY PARK	1	5.0
			GREAT NECK	3	2.7
			GREAT NECK PLAZA	1	3.0
			LAKE SUCCESS	1	9.0
			MINEOLA	1	0
			NORTH HILLS	2	3.0
			PORT WASHINGTON	2	0.5
			PORT WASHINGTON NORTH	4	5.2
			SADDLE ROCK	1	0
			UNIVERSITY GARDENS	1	2.0
			WILLISTON PARK	1	0
		PI - Caregiver Support		19	2.9
		PI - Financial Assistance	GREAT NECK	1	0
			WESTBURY	1	0
		PI - Financial Assistance		2	0
		PI - Food and Hunger	ALBERTSON	1	4.0
			MINEOLA	1	0
			PORT WASHINGTON NORTH	1	4.0
		PI - Food and Hunger		3	2.7
		PI - Health and Mental Health	ALBERTSON	3	0

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Health and Mental Health	BAXTER ESTATES	1	0
			EAST HILLS	1	0
			EAST WILLISTON	2	0
			FLOWER HILL	1	9.0
			GARDEN CITY PARK	4	0.2
			GREAT NECK	28	0.2
			GREAT NECK 11021	1	1.0
			GREAT NECK PLAZA	25	0
			GREATNECK	2	14.0
			KENSINGTON	1	0
			MANHASSET	2	0
			MANORHAVEN	2	0
			MINEOLA	60	0.1
			NEW CASSEL	1	0
			NORTH NEW HYDE PARK	7	0
			PORT WASHINGTON	13	0.3
			PORT WASHINGTON NORTH	1	0
			ROSLYN	1	0
			ROSLYN HEIGHTS	2	0
			SADSLE ROCK	1	0
			THOMASTON	1	0
			UNIVERSITY GARDENS	1	0
			WESTBURY	3	0
			WILLISTON PARK	2	0
			WILLISTON PK	1	0
				11	0
		PI - Health and Mental Health		178	0.3
		PI - Household Maintenance	EAST HILLS	2	2.5
			GARDEN CITY PARK	3	6.0
			GREAT NECK	3	4.3
			HERRICKS	1	3.0
			MANHASSET HILLS	1	3.0
			MANORHAVEN	1	2.0
			MILEONA	1	1.0
			MINEOLA	5	1.8
			NEW HYDE PARK	1	4.0
			NORTH NEW HYDE PARK	1	4.0
			PORT WASHINGTON	3	2.7

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Household Maintenance	ROSLYN	1	1.0
			ROSLYN HEIGHTS	2	0
			SANDS POINT	1	3.0
			SEARINGTOWN	1	0
			WILLISTON PARK	3	2.0
		PI - Household Maintenance		30	2.7
		PI - Membership Registration	ALBERTSON	1	0
			EAST HILLS	1	0
			EAST WILLISTON	3	0
			FLORAL PARK	2	0
			GARDEN CITY PARK	4	0
			GREAT NECK	14	0
			GREAT NECK ESTATES	3	0
			GREAT NECK PLAZA	2	0
			LAKE SUCCESS	1	0
			MANHASSET	4	0
			MANORHAVEN	2	0
			MINEOLA	5	0
			NEW HYDE PARK	8	0
			NORTH HIL4LS	1	0
			NORTH NEW HYDE PARK	6	0
			PLANDOME	1	0
			PORT WASHINGTON	11	0
			PORT WASHINGTON NORTH	4	0
			ROSLYN	2	0
			ROSLYN HEIGHTS	6	0
			SADDLE ROCK	2	0
			SEARINGTOWN	1	0
			THOMASTON	1	0
			UNIVERSITY GARDENS	1	0
			WESTBURY	5	0
			WILLISTON PARK	4	0
		PI - Membership Registration		95	0
		PI - Miscellaneous	CARLE PLACE	2	0
			EAST HILLS	1	0
			EAST WILLISTON	1	22.0
			FLOWER HILL	1	0
			GARDEN CITY PARK	4	2.8

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Miscellaneous	GREAT NECK	8	3.0
			GREAT NECK PLAZA	4	7.0
			GREENVALE	2	22.0
			MANAHASSET	1	0
			MANHASSET	2	0
			MINEOLA	6	0.3
			NEW CASSEL	6	0
			NEW HYDE PARK	2	12.5
			NHP	1	5.0
			NORTH HILLS	2	0
			NORTH NEW HYDE PARK	4	2.0
			PORT WASHINGTON	3	6.0
			PORT WASHINGTON NORTH	2	4.5
			ROSLYN HEIGHTS	3	16.7
			SEARINGTOWN	5	6.2
			THOMASTON	1	1.0
			WESTBURY	2	11.5
			WILLISTON PARK	3	7.7
			mineola	1	0
				5	5.4
		PI - Miscellaneous		72	4.9
		PI - NORC SR	NEW HYDE PARK	2	0
			NORTH NEW HYDE PARK	9	0.1
		PI - NORC SR		11	0.1
		PI - Program Registration	ALBERTSON	3	0.7
			EAST HILLS	2	3.0
			GARDEN CITY PARK	4	2.5
			GREAT NECK	4	0.5
			GREAT NECK PLAZA	1	7.0
			MANHASSET	2	0.5
			MINEOLA	5	1.6
			NEW HYDE PARK	6	0.7
			NORTH NEW HYDE PARK	15	3.9
			PORT WASHINGTON	2	2.0
			WILLISTON PARK	5	0.4
			thomaston	1	0
				1	3.0
		PI - Program Registration		51	2.1

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service	ALBERTSON	32	0
			BAXTER ESTATES	10	0
			CARLE PLACE	5	0
			EAST HILLS	17	0
			EAST WILLISTON	9	0.2
			FLORAL PARK	14	0
			FLOWER HILL	18	0
			GARDEN CITY PARK	64	0
			GREAT NECK	166	0.1
			GREAT NECK ESTATES	8	0.1
			GREAT NECK PLAZA	92	0.0
			GREENVALE	3	0
			HERRICKS	27	0
			KINGS POINT	25	0
			LAKE SUCCESS	3	0
			MANHASSET	44	0
			MANHASSET NY	2	0
			MANORHAVEN	27	0
			MINEOLA	96	0
			NEW CASSEL	42	0
			NEW HYD PARK	1	0
			NEW HYDE PARK	45	0
			NEW HYDEPARK	1	0
			NORTH HILL	1	0
			NORTH HILLS	51	0
			NORTH NEW HYDE PARK	73	0.0
			PLANDOME MANOR	5	0
			PORT WASHINGTON	190	0
			PORT WASHINGTON NORTH	21	0
			PORT WASHINTON	1	0
			PORTWASHINGTON	4	0
			ROSLYN	7	0
			ROSLYN ESTATES	3	0
			ROSLYN HARBOR	4	0
			ROSLYN HEIGHTS	49	0
			RUSSELL GARDENS	5	0
			SANDS POINT	6	0
			SEARINGTOWN	9	0
			THOMASTON	3	0.3

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service	UNIVERSITY GARDENS	2	0
			WESTBURY	18	0
			WILLISTON	1	0
			WILLISTON PARK	42	0
			great neck	1	0
			manorhaven	1	0
				14	0
		PI - Taxi Service		1,262	0.0
		PI - Taxi Service Cancellation	ALBERTSON	1	0
			CARLE PLACE	1	0
			EAST HILLS	1	0
			FLORAL PARK	1	0
			GARDEN CITY PARK	5	0
			GREAT NECK	10	0
			GREAT NECK PLAZA	13	0
			KINGS POINT	4	0
			KINGS PORT	1	0
			MANHASSET	6	0
			MANORHAVEN	2	0
			MINEOLA	4	0
			NEW CASSEL	1	0
			NEW HYDE PARK	4	0
			NEW HYED PARK	1	0
			NORTH HILLS	3	0
			NORTH NEW HYDE PARK	3	0
			PORT WASHINGTON	11	0
			PORT WASHINGTON NORTH	2	0
			ROSLYN HEIGHTS	2	0
			RUSSELL GARDENS	1	0
			SANDS POINT	1	0
			WESBURY	1	0
			WILLISTON PARK	4	0
		PI - Taxi Service Cancellation		83	0
		PI - Taxi Service Complaint	FLORAL PARK	1	8.0
			GREAT NECK	2	1.0
			GREAT NECK PLAZA	2	4.5
			NORTH NEW HYDE PARK	1	0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Project Independence	Project Independence	PI - Taxi Service Complaint	ROSLYN HEIGHTS	1	0	
			WESTBURY	1	0	
		PI - Taxi Service Complaint			8	2.4
		PI - Transportation/Mobility Mgmt Info	ALBERTSON	1	0	
			CARLE PLACE	1	0	
			GARDEN CITY PARK	2	0	
			GREAT NECK	4	0	
			GREAT NECK ESTATES	1	0	
			GREAT NECK PLAZA	5	0.2	
			HERRICKS	1	0	
			MANHASSET	1	0	
			MINEOLA	1	1.0	
			NEW CASSEL	1	0	
			NEW HYDE PARK	3	1.3	
			NORTH NEW HYDE PARK	1	0	
			OLD BETHPAGE	1	0	
			PORT WASHINGTON	1	26.0	
			ROSLYN	2	1.5	
			ROSLYN HEIGHTS	2	2.0	
			SADDLE ROCK	1	1.0	
			THOMASTON	1	0	
			WESTBURY	1	1.0	
			WILLISTON PARK	1	0	
		PI - Transportation/Mobility Mgmt Info			32	1.3
		PI - Volunteer	GREAT NECK	1	1.0	
			GREAT NECK PLAZA	1	1.0	
			MINEOLA	1	0	
			ROSLYN	1	1.0	
		PI - Volunteer			4	0.8
		Project Independence			1,873	0.4
	Project Independence			1,873	0.4	
	Receiver of Taxes	Receiver of Taxes	Tax - Call Back Request		2	0
			Tax - Call Back Request			2
Receiver of Taxes			2	0		
Receiver of Taxes			2	0		
Solid Waste Management	Solid Waste Management	SWMA - Call Back		17	2.0	
		SWMA - Call Back			17	2.0
		SWMA - Carting Complaints	ALBERTSON	1	0	
			GREAT NECK	3	0	
			MANHASSET	2	1.5	

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Solid Waste Management	SWMA - Carting Complaints	NEW CASSEL	2	2.5	
			PORT WASHINGTON	1	0	
			ROSLYN	1	7.0	
			ROSLYN HEIGHTS	2	0.5	
			SEARINGTOWN	1	3.0	
		SWMA - Carting Complaints			13	1.5
		SWMA - Garbage Not Picked Up	GREAT NECK	4	2.8	
			MANHASSET	4	3.2	
			NEW CASSEL	1	2.0	
			NORTH NEW HYDE PARK	2	0.5	
			PORT WASHINGTON	1	0	
			UNIVERSITY GARDENS	1	2.0	
				1	0	
		SWMA - Garbage Not Picked Up			14	2.1
	Solid Waste Management			44	1.9	
	Sustainability Department	SWMA - Compost	BAXTER ESTATES	1	10.0	
			EAST HILLS	1	10.0	
			EAST WILLISTON	2	4.0	
			GARDEN CITY PARK	2	4.0	
			GREAT NECK	3	4.7	
			MANORHAVEN	1	10.0	
			MINEOLA	2	0.5	
			NEW HYDE PARK	1	2.0	
			NORTH NEW HYDE PARK	1	0	
			PLANDOME	1	5.0	
			PORT WASHINGTON	21	7.1	
			SANDS POINT	1	1.0	
WESTBURY			1	2.0		
WILLISTON PARK			1	9.0		
SWMA - Compost			39	5.9		
SWMA - Long Island Green Homes			CARLE PLACE	1	11.0	
			NORTH NEW HYDE PARK	1	12.0	
			PORT WASHINGTON	1	1.0	
SWMA - Long Island Green Homes			3	8.0		
SWMA - Rain Barrel		ALBERTSON	1	4.0		
		FLORAL PARK	1	9.0		
		FLOWER HILL	2	3.5		
		GREAT NECK	2	7.5		

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Solid Waste Management	Sustainability Department	SWMA - Rain Barrel	MANHASSET	2	10.5
			MANORHAVEN	1	10.0
			MINEOLA	3	6.7
			NEW HYDE PARK	1	2.0
			NORTH NEW HYDE PARK	2	3.5
			PORT WASHINGTON	22	7.5
			PORT WASHINGTON NORTH	1	1.0
			ROSLYN HEIGHTS	1	1.0
			SANDS POINT	2	1.5
			WESTBURY	2	3.5
		SWMA - Rain Barrel		43	6.3
		SWMA - Recycling / STOP Call Back		2	7.0
	SWMA - Recycling / STOP Call Back		2	7.0	
	Sustainability Department			87	6.2
Solid Waste Management			131	4.7	
Supervisor's Office	311 Call Center	311 - LIPA Power Outage	ALBERTSON	1	0
			PORT WASHINGTON	1	0
			ROSLYN HEIGHTS	1	0
		311 - LIPA Power Outage		3	0
		311 - SR Constituent Follow-up		87	0
		311 - SR Constituent Follow-up		87	0
		311 - Street Repaving Schedule Inquiry	MANHASSET	1	0
			NEW HYDE PARK	1	0
		311 - Street Repaving Schedule Inquiry		2	0
		311 Call Center			92
	Supervisor's Office	SupV - Airplane	garden city	1	0
			ALBERTSON	11	0
			EAST HILLS	48	0
			EAST WILLISTON	97	0
			FLOWER HILL	1	0
			GARDEN CITY	4	0
			GARDEN CITY	9	0
			GARDEN CITY PARK	1	0
			GREAT NECK PLAZA	3	0
			HERRICKS	31	0
			MANHASSET	46	0
			NEW HYDE PARK	199	0
			PLANDOME HEIGHTS	1	0
			PORT WASHIINGTON	1	0
			PORT WASHINGTON	215	0

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Supervisor's Office	Supervisor's Office	SupV - Airplane	ROSLYN	2	0
			ROSLYN HEIGHTS	32	0
			SANDS POINT	6	0
			SEARINGTOWN	60	0
			garden city	4	0
				11	0
		SupV - Airplane		783	0
		SupV - Complaint - Other Employee	MANHASSET	1	7.0
			MANORHAVEN	1	6.0
			NEW HYDE PARK	1	3.0
			NORTH NEW HYDE PARK	4	2.2
			PORT WASHINGTON	2	1.5
			PORT WASHINGTON	1	1.0
				1	0
		SupV - Complaint - Other Employee		11	2.6
		SupV - Helicopter	GLEN COVE	1	0
			GREAT NECK	2	0
			GREAT NECK ESTATES	1	0
			GREAT NECK PLAZA	4	0
			MANHASSET	10	0
			MUNSEY PARK	6	0
			PLANDOME HEIGHTS	4	0
			PLANDOME MANOR	1	0
			PORT WASHINGTON	108	0
			PORT WASHINGTON NORTH	1	0
			ROSLYN	1	0
			ROSLYN HEIGHTS	1	0
			SANDS POINT	3	0
			SEARINGTOWN	1	0
			WILLISTON PARK	1	0
		SupV - Helicopter		145	0
		SupV - Helicopter Nassau		1	0
		SupV - Helicopter Nassau		1	0
		SupV - Thank You from Constituent	ALBERTSON	1	0
			BAXTER ESTATES	1	0
			CARLE PLACE	1	0
			EAST HILLS	3	0
			GARDEN CITY PARK	1	0
			GREAT NECK	1	0

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	MANHASSET	1	0
			MANORHAVEN	1	0
			MUNSEY PARK	1	0
			NORTH NEW HYDE PARK	2	0
			PORT WASHINGTON	1	0
			ROSLYN HEIGHTS	1	0
				2	0
		SupV - Thank You from Constituent		17	0
Supervisor's Office			957	0.0	
Supervisor's Office			1,049	0.0	
Town Clerk	Town Clerk	Town Clerk - Birth Certificate		216	0
		Town Clerk - Birth Certificate		216	0
		Town Clerk - Block Party Application		6	0
		Town Clerk - Block Party Application		6	0
		Town Clerk - Codebook Supplement		2	0
		Town Clerk - Codebook Supplement		2	0
		Town Clerk - Death Certificate		93	0
		Town Clerk - Death Certificate		93	0
		Town Clerk - Dog License		51	0
		Town Clerk - Dog License		51	0
		Town Clerk - Domestic Partnership		2	0
		Town Clerk - Domestic Partnership		2	0
		Town Clerk - Filming Permit		4	0
		Town Clerk - Filming Permit		4	0
		Town Clerk - Fishing License		8	0
		Town Clerk - Fishing License		8	0
		Town Clerk - Going Out of Business		4	0
		Town Clerk - Going Out of Business		4	0
		Town Clerk - Hunting License		1	0
		Town Clerk - Hunting License		1	0
		Town Clerk - Landscaping License		2	0
		Town Clerk - Landscaping License		2	0
		Town Clerk - Marriage Certificate		66	0
		Town Clerk - Marriage Certificate		66	0
		Town Clerk - Marriage License		97	0
		Town Clerk - Marriage License		97	0
		Town Clerk - Miscellaneous		60	0
		Town Clerk - Miscellaneous		60	0

Town of North Hempstead Service Requests via 311 - by Department

June 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Parking Restrictions Removal Request		21	0
		Town Clerk - Parking Restrictions Removal Request		21	0
		Town Clerk - Pawnbroker License		1	0
		Town Clerk - Pawnbroker License		1	0
		Town Clerk - Peddler License		11	0
		Town Clerk - Peddler License		11	0
		Town Clerk - Secondhand Dealer License		2	0
		Town Clerk - Secondhand Dealer License		2	0
		Town Clerk - Solid Waste Management License		6	0
		Town Clerk - Solid Waste Management License		6	0
		Town Clerk - Storage Bins		1	0
		Town Clerk - Storage Bins		1	0
		Town Clerk - Taxi and Limousine License		5	0
		Town Clerk - Taxi and Limousine License		5	0
		Town Clerk - Tow Truck License		9	0
		Town Clerk - Tow Truck License		9	0
		Town Clerk - Town Board Questions		2	0
		Town Clerk - Town Board Questions		2	0
		Town Clerk - Waterways		2	0
	Town Clerk - Waterways		2	0	
Town Clerk				672	0
Town Clerk				672	0
Summary				6,172	1.9